

Tel: +27 21 423 1912 <u>www.drivesouthafrica.com</u> Fedgroup Place, Unit 4&5 (2<sup>nd</sup> Floor) 35 Willie van Schoor, Bellville, Cape Town 7530



# **Product Description**

Based on the Iveco Daily chassis, this roomy and luxurious camper sleeps 4 adults and will ensure that your holiday is as comfortable as it can be. Vehicle age, from 2020 to new

- 8 Speed Automatic Transmission
- ABS brakes
- Cruise Control
- Engine Size: 2300 or 3000
- 70L Fuel Tank (Diesel)
- Fuel consumption 12l/100kms
- Tare weight 2780 kg
- Number of Seat Belts in Driver Cab 2
- Number of Seat Belts in Living Area 2
- Maximum Occupants in Total 4
- Interior height in meters 1.9



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- Air-Conditioning in Cabin
- 220V Air-Conditioning in Living Unit
- CD player (2019 2022 models only)
- USB Charging Points
- Bluetooth phone connection
- Phone Music Streaming (from 2023 only)
- 60 litre Fresh water tank
- 220V Gas Hot Water System
- 80L built-in Fridge/Freezer
- Chemical Cassette Toilet with separate wash basin
- Hand-held Shower
- Fly screens on living area windows
- Internal access from driver cab
- Microwave
- Gas Cooker Top (2 or 3 plates)
- 2 x 3kg gas bottles
- Kitchen Utensils
- Camping Table & Chairs
- Cutlery
- Crocker
- Bedding & Towels

## DISCOVERER 4 DAY/NIGHT LAYOUT





### Bed Dimensions

Front bed 1250 x 1900 mm Rear bed 1200 x 2000 mm

## Minimum Rental duration & costings

Unlimited mileage on rentals of 8 days and longer. Rentals 7 days and shorter have limited mileage of 220 kilometres per day. Extra kilometres charged at R5 p/km.

Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time it is collected or dropped off. The vehicle must be returned by no later than 4pm on the last day of hire or an extra day could be charged.

### Office hours:

There are collection branches in Windhoek, Johannesburg and Cape Town. Office Hours are:Monday to Friday07:30 – 16:30Sunday & Public Holidays on request – surcharge will applyAll branches are closed 25 December (Christmas Day), 01 January and Easter Sundays.

Clients arriving on flights after 13:30 will only be able to collect their camper the next day.

#### One-way fee

Between Cape Town and Johannesburg	R6,405.00
Between Windhoek and Cape Town/Johannesburg	R 12,600.00

## Transfers

Charged for collection only. (Drop-off to nearest airport is free of charge)Johannesburg Airport or hotel within 10km from AirportR 140.00 per personCape Town Airport or hotel within Cape Town City CentreR 250.00 per personWindhoek Airport or hotel within WindhoekR 180.00 per personChildren under 12 years will receive a free Airport Transfer

## Vehicle collection/return

Vehicle collection will take approximately 2-3 hours. When returning the vehicle, an hour should be set aside in order for the vehicle / equipment to be checked. All vehicles must be returned with the fuel tank half full.



# TERMS & CONDITIONS:

# 1. Hire of Camper

The Supplier hires to the Renter this vehicle in the terms of these general conditions of hire.

# 2. Deposit and hire charges

- a) The Renter shall give the Supplier a deposit slip. This is not returned to them immediately after the rental and will be kept for a further 3 months after the end of the hire period for traffic fines and unreported accidents
- b) The rental charges are payable in advance to Drive South Africa
- c) The Renter shall pay for any damaged items that belongs to the Supplier when an excess applies.

# 3. Rental Period

- a) The initial period for which the Camper is hired shall be stated on the contract
- b) The hire period shall commence when the Renter takes delivery of the Camper and shall end when the Supplier accepts the return of the Camper as per indicated rental dates stipulated on the contract.

# 4. Camper in good order & Repair

- a) The Camper shall be deemed to be in good order and repair and fit for the purposes of which it is intended when delivered to the Renter, unless the Renter notifies the Supplier of any defects immediately on taking delivery of said Camper
- b) The Supplier shall, in its sole discretion, decide whether the camper is defective or unfit for the purpose for which it is intended and shall be entitled to terminate this agreement and refund the deposit and any hire charge paid, or shall replace the defective camper.

# 5. Breakdowns and Repairs

- a) The Renter shall, maintain the camper and its belongings, in good running order and repair to the standards required by the Supplier until the camper is returned to the Supplier.
- b) All campers are current models, but minor problems can always arise. Minor repairs done while travelling by the Renter could be reimbursed on presentation of a receipt on return. The Renter shall immediately notify the Supplier of any breakdown.
  The Supplier shall be entitled to repair or replace the camper at his cost, unless the supplier, in its sole discretion, determine that the breakdown is due to improper use or involved in an

accident caused by the renter or third party, in which even the Renter shall on demand, reimburse the Supplier with all costs incurred as a result of the breakdown.

- c) The Renter shall return the camper in a clean state and in good order and repair, fair wear and tear accepted. In the event of the camper or any of its belongings being lost, destroyed or damaged as a result of any cause prior to the return of the camper, the renter shall be liable to make good the replacement cost thereof and hire charges continue until the renter has paid for or replaced the lost camper and/or its belongings.
- d) The supplier must be allowed a realistic time frame to attend to any breakdown or problem before any lost time claim can be successful. As a rule, 24 hours should be sufficient to solve a problem before claims can be submitted.



Air conditioner and fridge failures can take longer depending on the country in which the Renter drives. We also do not take responsibility for ANY damages or claims arising out of

fast speeds and/or long distance driving on the washboard roads (especially C-roads) in Namibia. These include all air conditioners, radiators, tyres and suspension systems.

## 6. Use of the camper

- a) The Renter acknowledges that he is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures which are required of the vehicle by any lawful authority, and shall only use the vehicle for such purpose, and shall comply with all such safety and maintenance procedures. The Renter shall be liable to and hereby indemnifies the Supplier for all damages or loss suffered by the Supplier should the vehicle be used for any other purpose, or should the renter fail to comply with any required safety and maintenance procedures.
- b) The renter shall use the camper at their own risk. The Renter shall have no claim of any nature against the supplier of the vehicle, for any loss suffered or damages sustained by the renter arising from any cause, including, without any limitation, the use of the camper and provisions thereof. We also do not take responsibility from damages arising out of fast speeds and long distances driven on the washboard roads in Namibia.

### 7. Access

- a) The Renter shall, at all times, be fully responsible for the camper prior to the return thereof, and shall return it to the Supplier at the expiry of the hire period or on cancellation of the agreement.
- b) The Supplier shall at all reasonable times be entitled to have access to the camper, for the purpose of inspecting or repairing of the vehicle.

## 8. General

- a) The Supplier will be responsible for the hotel or other accommodation due to the immobilisation of the vehicle for reasons beyond the fault of the driver, and will make refunds for time lost while the vehicle is being repaired, at their sole discretion (also paragraph: Vehicle substitution)
- b) The Renter is liable for all traffic and/or all other relevant offences incurred whilst the vehicle is on hire.
- c) Refrigerators, stoves, air conditioners and microwave are checked by the Supplier and the Renter before every rental, consequently the Supplier does not accept liability for any possible malfunction of these units during the rental period.
- d) The vehicle must be returned no later than 4pm on the last day of hire or an extra day could be charged.

#### Governing Law

The Supplier and the renter hereby agree and consent that this rental agreement will be governed and be enforced in terms of the applicable South African laws.



## Legal costs and/or expenses

In the event that the Supplier incurs expenses in recovering any monies due to them from the renter or any other person arising from this agreement, the Renter will be liable for any costs and expenses incurred in doing so, on the attorney and own client scale.

### Permitted area of travel for Discoverer 4 & 6 range

- All campers are allowed to travel on any properly tarred surface. Good smooth sand roads (non-corrugated) are also permitted.
- There are areas however that are not suitable for driving with a camper.

These are: the Swartberg Pass (SA), the Sani Pass (SA), Kalahari Gemsbok Park (also called Kgalagadi Transfrontier Park), The road to the Sentech Towers in Marakele Park (SA), Baviaanskloof Pass (SA), all of Mozambique, all of Malawi, all of Angola, Zambia further than Livingstone, all 4x4 trails, the Skeleton Coast Park (Namibia), the short road from Hobas to the Viewpoint (Fish River Canyon), Van Zyl's Pass (Namibia), any sand dune, Sandwich Harbour (Namibia), the entire Kaokoland (Namibia), the Okavango Delta (Botswana) the Makgadigadi Pans (Botswana), narrow and steep single lane mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia that do not adhere to the condition of roads as mentioned above. D, G or F-marked roads in Namibia (e.g. D4130 etc).

- Travelling in Zimbabwe is not allowed, since items like fuel or food are currently not always available.
- The supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long distance driving on any dirt or washboard roads in Namibia. (also see paragraph Vehicle substitution below).
- Due to weather circumstances the supplier has the right to restrict road or areas.

Clients are also strongly advised not to drive after sunset.

Camping on the side of the road is not allowed. Camping is only allowed on campsites

#### Permitted areas of travel for the FunX range

- Vehicles may be taken into South Africa's neighbouring states but are not allowed into Angola, Democratic Republic of Congo (DRC), Tanzania or Malawi. Driving on 4x4 leisure tracks that require an entrance fee or club membership are also not allowed
- All insurance cover is void if vehicles enter these prohibited areas and will result in a breach of contract.
- The 4x4 is used for driving terrain that is usually inaccessible with a normal two-wheel drive vehicle.
- Dangerous and irresponsible manoeuvres to test the abilities of the camper to the limit are not allowed under any circumstances as they are dangerous. All towing costs to the nearest depot are for the Renter's account.
- The Supplier reserves the right, at its sole discretion, to restrict vehicle movements in certain areas due to adverse road or weather conditions, political situations or any other reason.



• Any driving on sand dunes and the Van Zyl's Pass in Namibia is not allowed. Remember that you should never test the abilities of the Discoverer FunX to the fullest, and that you will be liable for the full repair costs if accidents, mechanical damage or roll-overs happen here. Please ensure that the departure, approach and roll angles are observed as in the info manuals. The Supplier has the right to restrict road or areas which we will try to communicate to you in time for your safety.

## Telephone costs

The Supplier does not reimburse costs incurred through telephone calls to their offices or staff. Renters are advised to purchase a local SIM card instead. The costs for local calls are usually much cheaper

## Breakdowns

In the unlikely event that a breakdown occurs, please contact the stand-by mechanic on the number as per your contract. Before phoning, please consult your Info Book. It might not be necessary to make contact. Please state your breakdown and listen to the mechanic. He has proper knowledge on mechanical issues. Please follow his advice carefully. The mechanic will ask certain questions relating to oil and water levels, warning lights, etc. Please follow their instructions carefully. His advice will also be the best in the situation. Please always follow the advice of the mechanic. This is very important to avoid further damages.

# Early Returns

Should a renter return their camper at a date earlier than stipulated on the contract, no reimbursements are applicable.

# Currency fluctuations

All credit card transactions are conducted in South African Rand (ZAR). Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. If a credit card is presented as payment, the credit card holder will be jointly and severally liable as a customer. *The supplier does not accept American Express and Diners Club and Debit cards.* 

# Accidents

The risk of an accident in Africa is many times higher at night than during the day.

By law all accidents must be reported to the supplier and the local Police within 24 hours. If you are in a remote area all reasonable effort must be made to report an accident within this time-frame.

Failing to report accidents and to obtain a Accident Report from the nearest police station voids all insurance cover and the renter becomes fully liable for all costs.

- Take as many photographs of all the vehicles involved as well as involved persons and their drivers licenses and their personal details
- Obtain and AR (Accident Report) number from the police on the scene. This is important and proves the accident was registered by the police. Make a copy of this and keep it with you.
- If the rental vehicle is involved in an accident or other incident, and is not drivable, a replacement vehicle, if available, may be collected from the closest branch. If the renter requires a replacement



vehicle to be delivered, then these charges will be for the renter's account. None of the excess reduction options cover this process.

- The renter is responsible for the full recovery (e.g. towing) of the damaged vehicle to the nearest rental depot.
- Should there be no replacement vehicle available, no refund for the lost rental days will be considered.
- If the renter is unable or unwilling to take a replacement vehicle, no refunds for early termination of the contract will apply. No refund of rental days lost or accommodation costs will be considered during the period in which a replacement vehicle is being organized.
- Should the renter continue with a replacement vehicle then a new rental contract and insurance conditions will apply.

## Drivers license

A valid non-endorsed national driver's license together with a valid international driver's license is required. Drivers must be a minimum of 21 years (for non 4x4 vehicles) or 23 years for 4x4 vehicles. SA citizens only need to present their valid driver's license.

### Personal injury and belongings

Personal injury and belongings are not covered by our insurance. The renter is therefore responsible to obtain his or her own travel insurance in advance.

#### Traffic fines / penalty

The supplier will not be held liable for any traffic fines or road infringements on behalf of any natural person. Should the renter receive a traffic fine or road infringement whilst driving the rental vehicle, the renter agrees that the main driver of the vehicle will be liable for these traffic fines / infringements. The renter also agrees that their details will be handed over to the South African traffic department, who will be contacting the renter directly via post of supplied e-mail given on the rental contract. Note: This process can take up to 8 weeks or longer. The supplier charges a R 250.00 admin fee per fine.

#### Namibian **co₂** Taxes

As from 11 July 2016 all Namibian custom borders have implemented a CO2 tax for all South African registered rental vehicles. The taxation is applicable when starting or ending at our Windhoek depot. Currently it is charged at R600 per contract irrespective if some rental days are spent outside the borders of Namibia.

#### Tyre replacement

If a tyre needs to be replaced it is important to ensure that both the ply rating and size are corresponding to the tyre it replaced on the vehicle. This to ensure the maximum safety and function. Replacement tyres of the wrong size or ply rating will not be considered for a refund.



## Dust Ingress

Southern Africa is predominantly an arid desert region and the majority of secondary routes travelled, are on unsealed dust or gravel roads. It is not possible to make vehicles dust-proof and therefore refunds or claims for any dust ingress of any nature, will not be considered.

### Telephone calls to Namibian personnel

When you call the Namibian emergency number, these calls could be recorded for quality purposes.

### INSURANCE CDW (Collision Damage Waiver) for all fleet vehicles

Collision Damage Waiver is an option to reduce the cost of damage to the vehicle caused by a collision as per the terms. It's not an insurance cover per definition. Therefor only damage costs are covered by CDW options and does not include towing, medical personal damages or loss.

Minimum age of driver is 21 years or 23 years for a 4x4 vehicle. Both with a valid international and national drivers license. Basic excess is applicable on all damages on rental vehicles involved in a collision, natural disasters, or an accident – this is up to R55,000 and is included in the rental contract.

If only this option is taken, the renter is liable for the first R55,000 damages to a vehicle or third party vehicle / property including tyre and windscreen replacements.

This excess can be paid by cash or credit card (a manual imprint of the credit card will be taken). The amount will have to be authorised by the bank.

Taking the following options can reduce this excess:

CDW Midi (Medium Cover) is from 3 days onwards. This option reduces the excess to R19,000 CDW Maxi (Super Cover) is from 8 days onwards. This reduces the excess to Nil (see exclusions below)

#### CDW Exclusions:

The renter will be fully liable for any damage to the Supplier or Third party vehicle or property (CDW is cancelled and maximum damage as per quote is payable by the renter) under the following circumstances:

- The terms of the rental contract are breached
- Damage to the vehicle is caused by careless or reckless driving.
- Any damage or mechanical failure sustained while driving on any 4x4 leisure track specially designed for the purpose of leisure or testing your off-road driving abilities and usually require an entrance fee to make use of and is not part of a public road.
- Damage to the vehicle caused by incorrect use of the clutch (for example slipping or dropping the clutch), drivetrain and gearbox. For example using 4-wheel-drive mode while driving on tar roads or not stopping to engage 4WD mode.
- Damages to the drive shafts due to pot holes, drifts or any other obstacle.
- Illegal behaviour, negligence, or a breach of law (e.g. speeding, illegal parking, driving on the wrong side)
- Driving under the influence of drugs or alcohol



- Driving on restricted roads / areas.
- A maximum of two tyre replacements is included. Any more replacements are for the customer's account.
- Water submersion or water damages in engine or in drive shafts are excluded from any CDW option.
- Any roll-over damages of any kind no matter at what speed or how it happened. See a roll-over explanation in this document further down on this page.
- Failure to switch off the engine when dashboard lights indicate a major problem e.g. oil light, radiator water level or temperature gauge.
- Vehicle was driven by person other than the permitted driver as per contract.
- All towing costs (when required) to the nearest depot.
- If the vehicle is still drivable and a replacement unit is requested, the exchange costs are for the renter's account

### CDW terms for Mozambique, Zambia & Zimbabwe

You are allowed to drive your 4x4 camper (Discoverer FunX) in Mozambique. However, this country is not fully geared for self-drive as yet. This does not mean that self-drive is not possible. For travelling in or through this beautiful country and extra CDW excess is applicable.

There is a separate excess of R7,000 for any damage to the vehicle. In the event of the vehicle having to be towed, the renter will arrange to have the vehicle towed to the nearest depot.

The towing costs, as well as any other damages related to the towing of the vehicle, do not form part of this excess and will be for the renter's account.

#### Roll-over explanation

All the vehicles are higher than a conventional passenger vehicle. This means that the centre of gravity is also at a higher point. This increases the risk of a roll over occurring.

A roll-over is defined as a vehicle sustaining all types of damage due to not being in its normal position – on all 4 wheels. Just by lying on its side a vehicle is seen as having rolled-over. Roll-overs that were not caused by a collision eg. another vehicle, are not covered by any CDW insurance waiver options. The vehicle's final resting position is irrelevant to define a roll over. These incidents occur very rarely if the driver uses safe, common sense.

#### Towing cost

In case of damage to any part of a motorhome it must be assessed if the unit is driveable. If not, the vehicle must be towed to the nearest depot by a reputable towing company authorized by the supplier. Towing and recovery costs arising due to any type of accident is to be paid by the renter irrespective of the CDW (Insurance) option.

#### Entire agreement / non-variation

This document contains the entire agreement between the renter and the Supplier, and neither party shall be bound by any undertakings, representations, warranties, promises, or the like not recorded herein. No variation, alteration, or in addition to, or omission from this agreement is valid/binding, unless reduced to



writing and signed by the renter and an authorized employee of the Supplier. Any clause which is declared unenforceable or invalid, for any reason whatsoever, by a competent court, shall be severable from the remaining provisions of the agreement and shall not affect the validity of these provisions.

#### Vehicle substitution

The supplier reserves the right to substitute, under special circumstances, which will be explained to the renter, the desired vehicle with an equal or better vehicle without prior notice before the start of any rental period.

If a vehicle needs to be substituted because of an accident or mechanical problems, and the renter refuses to accept this replacement vehicle as stipulated above, the renter is seen to terminate the contract, and no reimbursements will apply.

- Vehicle substitution replacement costs because of an accident or mechanical failure making the vehicle unable to drive caused by own fault or negligence, illegal driving (driving on the wrong side or under the influence of alcohol/drugs or parking and/or water damages) will be for the renters account. This includes towing the damaged vehicle to the nearest depot.
- Driving distances can be great and the Supplier must be given a realistic time to cover a distance before lost holiday time becomes a factor for a claim submission.
- Non-essential items like air conditioners can take longer (up to two days) to be repaired, depending on the country or area the renter is travelling in. As a general rule the supplier has 24 hours at its disposal, starting from the time we are informed of the breakdown to solve a problem before lost-time compensation becomes applicable (if any). Other rural areas in countries like Namibia, Botswana or Zambia, a more realistic time is often needed. The Supplier also does not take responsibility for any damages or claims arising out of driving on washboard roads (especially C-roads) in Namibia.
- On-the-road failure of items like air conditioners, microwaves, hot water systems and radio/CD's are not seen as demand for warranting a replacement vehicle. We will undertake effort to rectify these items for repair, however, should the repair not be possible the renter is not entitled to a vehicle change or compensation.

#### CANCELLATION FEES

3 Months before departure date:10% of total costs2 Months before departure date:25 % of total costs1 Month before departure date:50 % of total costs1 Week or No-show:100 % of total costsI vehicle is returned early or collected late - No Refund Available

The Renter needs to contact Drive South Africa (during office hours 08h30 – 16h30 Monday to Friday) to advise of cancellation. No cancellations will be attended to after hours, over weekends or Public Holidays.



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Cancellations received outside of these specified office hours will only be actioned on the next working day and Cancellation Penalties will be applied according to date received and actioned by Drive South Africa



