



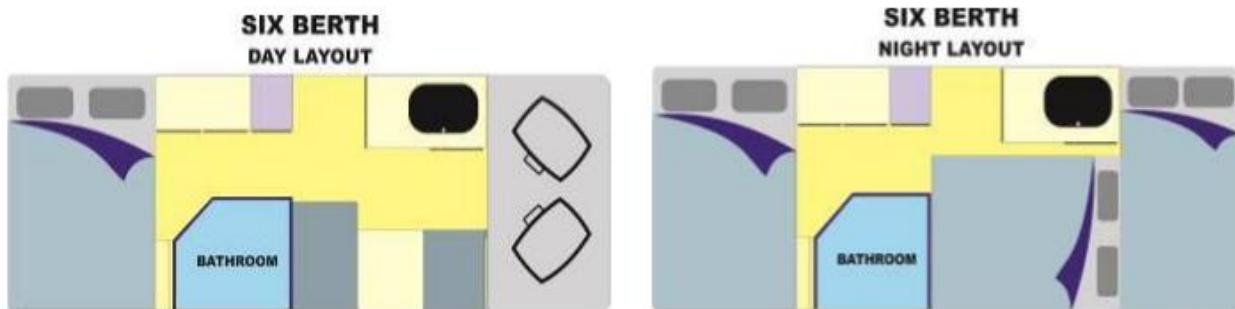
Product Description

This large and spacious model, sleeps six comfortably, is perfect for the family and has all the luxuries you could expect.

- Manual or Automatic transmission
- A powerful 2.3l Turbo Diesel inter-cooled engine
- Radio/CD with MP3/or Bluetooth capability
- 70 litre fuel tank
- Total number of seatbelts – 4
- Maximum occupants in total – 6
- Air conditioning in vehicle
- 220 volt roof mounted Domestic Air-conditioner in camper
- 80 litre fresh water tank
- 220 volt/gas hot water system
- 110 litre built in fridge with freezer compartment

- Roof mounted 12 volt ventilation fan
- Cassette Toilet
- Hand basin in bathroom
- Hot water shower
- Microwave
- 2 Plate Gas Stove
- 3 kg Gas Bottle
- Kitchen Utensils
- Camping table and 6 chairs
- Cutlery and crockery
- Bedding pillows and towels

6 BERTH CAMPER LAYOUT



BED DIMENSIONS

Main bed	2085 x 1310	(largest bed in class)
Double bed	1875 x 1260	
Bed over roof	2085 x 1260	

EQUIPMENT LIST:

OTHER EQUIPMENT	QTY	Bucket	1
Camping Chairs	6	Washing line/hook/pegs	1 set
Camping Table	1	Floor mat	1
Outside Step	1	Camper Door keys	1
Seat covers	2	KITCHENWARE:	
Windscreen block	1	Cutting Board	1
Spare wheel	1	Dinner Plages	6
Power Cable Adapter	1	Cereal bowls	6
Power Cable 220V	1	Cups	6
Fire Extinguisher	1	Glasses	6
Vehicle Jack	1	Glass Beer glasses	6
Jack extension bars x 3	1	Glass wine glasses	6
Warning Triangle	1	Forks	6
Tool pouch	1 set of 5 tools	Knives	6
Allen key	1	Teaspoons	6
13mm spanner	1	Desert spoons	6
Pliers	1	Cutting knives	2
Leveling blocks	2	Grater	1
Wheel spanner	1	Can Opener	1
Tap Adaptor fittings	4	Corkscrew	1
Water hose 6m	1	Dishing up spoon	2
Gas Cylinder	1	Egg lifter	1
Geyser Cowl Cover	1	Salad spoon set	1
Plastic Packing Containers	2	Wooden Spoon	1
Tyre pressure Gauge	1	Vegetable Peeler	1
BEDROOM:		Plasticware set	1 set of 3
Double duvet with cover	3	Salad bowl	1
Queen sheets	3	Cooking Pot	2
Pillow cases	6	Frying Pan	1
Pillow protectors	6	Coffee plunger	1
Pillows	6	Gas Kettle	1
Mattress Protectors	2	Table cloth	1
BATHROOM:		Dustpan & brush	1
Towels	6	Dish cloth hook	2
Toilet chemicals	3	Rubbish bag hook	1
Bathroom bin	1	Electric Kettle	1
Hangers	4	Electric Toaster	1
OTHER LARGER EQUIPMENT:		Dish cloth	1
Air-conditioner remote	1	Ice tray	1
Air-conditioner roof mounted	1	Plastic basin	1
Fridge with ice compartment	1	Microwave	1
Gas stove with glass top	1		

STANDARD COVER RATES INCLUDE:

- Airport / Hotel Transfers (Within 25kms from primary depots)
- Contract Fee
- Credit Card Fees
- 2 x Drivers (third, fourth and fifth driver charged separately)
- Standard Cover - R 45 000 Insurance Excess Liability Applies (Charged to renters Credit Card)
- Living, kitchen & sleeping equipment, table and chairs
- Full water tank and full gas bottle
- 15% VAT (Value Added Tax) in South Africa and 15% in Namibia
- Emergency assistance (08h00 – 22h00) as per terms and conditions
- Unlimited mileage for rentals 7 days and longer
- Rentals Shorter than 7 days limited to 220 km per day, extra kilometers charged at R4.20 per km

MEDIUM COVER INSURANCE

- Medium Cover Insurance rates are available at an additional daily cost
- Making use of the Medium Cover Insurance reduces the insurance excess to R20,000.00, and the security deposit to R20,000.00
- Medium Cover Insurance is for rentals periods 7 days and longer

(See Insurance exceptions and conditions in this document for insurance exclusions)

MINIMUM RENTAL DURATION & COSTINGS MINIMUM RENTAL PERIOD:

- Minimum rental period: 4 days.
- Unlimited mileage for rentals 7 days and longer.
- Rentals shorter than 7 days limited to 220 km's per day, extra km's charged at an additional rate per km
- Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick up or drop off is always counted as a full day irrespective of what time it is collected or dropped off.
- The vehicle must be returned by no later than 4pm on the last day of hire to avoid an extra day hire charge.

OFFICE HOURS:

Monday to Friday: 08h00 – 16h30 (last handover at 15h00, last return at 16h00)

An afterhours surcharge applies at a cost of R500.00 per collection or return outside of the normal Office hours. By prior appointment only.

After hour operations are as follows:

Saturday, Sundays & Public Holidays 09h00 – 14h00 (Late returns will be charged on a per day basis)

All branches are closed 25 December (Christmas Day) and the 1st of January.

Cape Town: 9 Cradick Close, Parow Industria
Johannesburg: 191 Gum Road, Benoni A
Windhoek: Unit 5, Bell Park No1, Bell Street, Southern Industria

ONE-WAY FEE

A one way fee will be applicable between Windhoek, Johannesburg, Cape Town and Durban.
Any other cities on request.

VEHICLE COLLECTION

Vehicle handover will take approx. 2-3 hours, depending on the questions asked and client feedback. This involves a thorough explanation and demonstration of the vehicle and its equipment.

Tip: Pay your insurance security deposit in advance to save handover time. Credit Card and bank transfers can sometimes take time to authorise.

Kindly note that signing the vehicle condition report is an acceptance of the satisfactory condition of the vehicle. The supplier must be notified within 24 hours, should the renter experience any problems, malfunctions shortage or damage. No consideration will be given to claims against such experiences, and no compensation or liability for lost time will be given, if issues are only reported on return of the vehicle.

Rental days lost due to a vehicle that has been collected after the agreed rental start date will not be credited.

VEHICLE RETURN

When returning the vehicle, please set aside an hour for the vehicle and equipment to be thoroughly checked. We request that the vehicle be returned with a full fuel tank. Should fuel top-ups be required, the fuel amount will be deducted from the renter's nominated credit card plus a surcharge of R250.00.

Vehicles must be returned clean, in order for the vehicle check in to be done. Vehicles returned dirty will be charged a cleaning fee of R1,000.00. The toilet cassette in the motorhomes must be emptied and cleaned before returning the vehicle or a cleaning fee of R1,000.00 will be charged.

Any vehicles returned later than the agreed return date, or outside of normal office hours (without prior arrangement), will be charged a full day's rental. Rental days lost due to the vehicle being returned before the agreed return date will not be credited.

DRIVERS LICENCE (SOUTH AFRICAN NATIONALS)

A valid E, or South African 08 national drivers licence for vehicles less than 3500 kg's

DRIVERS LICENCE (ALL INTERNATIONAL VISITORS)

A licence from your country of origin and an International drives licence (in English) for vehicles less than 3500kg, is required for overseas visitors.

MINIMUM AGE

The minimum age is 21 for the Motorhomes

eTOLL POLICY

For all rentals departing and/or returning to Johannesburg/Gauteng or traveling through Gauteng an additional mandatory levy of R500.00 will be charged in order to cover the Gauteng eTOLL road taxes.

All manned toll-booths throughout South Africa need to be paid by the renter.

LIABILITY OPTIONS

Two Insurance cover options are available namely, Standard Cover and Medium Cover.

Cover cannot be compared with the European "Vollkasko" or "All Risk" insurance, where all damages are covered independent of the cause of guild

STANDARD COVER

Standard Security Deposit and Insurance Excess

This cover carries an excess of R45,000.00 which is applicable in the event of any accident or damage to either the rental vehicle or third party property. This excess of R45,000.00 is charged on the renter's **Visa or MasterCard credit card or cash at the time of collection**. A prior payment of the security deposit is advised to ensure timeous handover). Funds will only be deducted from this amount, should the renter return the vehicle in a damaged condition or for any 3rd party damage. If no claims exist, this excess is refunded within 30 working days from date of return, by the renter's financial institution. Standard Cover does not include the cost of replacing or repairing of windscreens and tyres, radio theft and recovery (towing) costs

MEDIUM COVER (Not Applicable to 4x4 vehicles)

Reduced Insurance Excess and a reduced Security Deposit.

This cover is NOT a personal liability cover, but cover for damage to the rental vehicles and/or 3rd party property.

The Medium cover is charged at a daily rate as per your quotation/rental agreement. This cover reduces the insurance excess/security deposit payable on collection and is applicable to the vehicle and 3rd party property damage, but does not include the cost of replacing or repairing of windscreens and tyres, radio theft and recovery costs. If no claim exists, the excess is refunded within 30 working days from date of return, by the renter's financial institution.

CLAIMS HANDLING FEE

A handling fee of R500.00 is charged on all damage/accident claims irrespective of the liability cover option taken.

ACCIDENTS & COLLISION DAMAGES

The used definition of a traffic accident is an accident with a vehicle where another vehicle is involved, or where a pedestrian is involved.

Not regarded as an accident: When trying to avoid hitting an animal crossing the road or a burst tyre.

Single vehicle accidents are NOT included in any liability cover options. See Insurance exceptions and conditions, client will be liable for an amount up to N\$/ZAR 115 000.00 and all recovery costs.

In case of damage to the vehicle the following will apply:

All accidents must be reported to the supplier within 24 hours and by law, to the Local Police within 24 hours. An accident report number from the police must be obtained at the time of reporting the incident. This proves that the accident has been registered.

Failing to report accidents may void all liability cover and the renter becomes fully liable for all costs.

We advise that you take as many photographs of the accident scene and also obtain the third party detail. We also suggest you take a photograph of the driver's licences of the persons involved.

An accident report which is provided in the RENTAL PACK, must also be completed. These documents and records of evidence will be submitted to the supplier in order to process the incident.

THE VEHICLE: INSURANCE EXCEPTIONS & CONDITIONS

The renter is responsible for the recovery of the accident damaged vehicle to the original rental branch.

A replacement vehicle will only be dispatched once payment of all damages / recovery costs to the first vehicle is made.

The Supplier reserves the right to withhold a replacement vehicle; this does not entitle the client to any claims against the supplier or booking agent. If the renter requires a replacement vehicle to be delivered, charges will be levied according to the one way rates applicable. If the renter is not able to take a replacement vehicle, no refunds for early termination of the contract will be made. Should the renter continue with a replacement vehicle, this vehicle will be noted under the current rental contract and standard cover will be applicable. This includes a new R45,000.00 payment on the nominated credit card. Reduced insurance excess is not available on a replacement vehicle. Should the applicable excess be charged, and should the supplier be successful in the reimbursement of that amount by the 3rd party, this amount will be refunded to the renter. This process could take up to three years.

INSURANCE EXCEPTIONS & CONDITIONS

Exclusions of ALL insurance cover options:

The renter is fully liable for any damage to the vehicle or third party property if:

- Any terms of the rental contract are breached;
- Damages are sustained whilst the renter/driver is in violation of any traffic laws or ordinances;
- Damage to the vehicle is caused by careless, wilful or reckless driving. This includes driving under the influence of alcohol or drugs
- Driving on restricted or unrecognised roads or sand dune driving (including and not limited to the list laid out in this document titled Road Restrictions)
- Damage or loss to the equipment including items such as GPS, Fridges, compressors, tents, kitchen utensils, camping gear, sleeping equipment, etc. will be charged to your credit card. None of the insurance options cover any of the equipment supplied with the vehicle.
- Damage sustained to the vehicle when the renter has been driving over the speed limits during the rental term. Including but not limited to:
Maximum permitted speed limit on gravel/unsealed roads with the Supplier vehicle is 80km/h irrespective of any 100km/h posted sign boards on gravel roads
Speed is to be determined by the vehicle on board tracking system, plus 5km/h over the limit allowance granted. IMPORTANT: If you exceed this speed limit, all insurance and reduced excess options lapse and become invalid.
- Driving any time at night/after sunset or before sunrise.
- Damages caused by dangerous and irresponsible manoeuvres to test the abilities of the motorhome
- All insurance cover is void if vehicles enter prohibited areas/Countries and will result in a breach of contract.
- Not adhering to the vehicle height restrictions
- Any damage related to water submersion or salt water damage or driving below highwater line
- Water submersion damage from water or river crossings or sea water. The vehicle may not go through deep water crossings, we do not recommend driving through water in excess of 30cm in depth, always walk water crossings first to ensure safe depth before attempting water crossing.
- Damage sustained by an accident with animals
- Damage is incurred due to incorrect use of the hand brake.
- Damage caused by burning, cigarettes, matches, lighters and damages caused by smoking in the vehicle.
- Damage caused by standing on the bonnet, roof, fenders of the vehicle.
- Damage caused by Excessive Wear and Tear
- Any loss/damage to the equipment including items such as GPS, fridges, compressors, tents, kitchen ware, camping and sleeping equipment.
- The damage is to the clutch (An allowance of up to three days after collection is given, in which time a faulty clutch can be reported. Thereafter, it is deemed as the renter's responsibility). The renter is then liable for the cost of the clutch kit, not less than R25,000.00 plus vehicle recovery and fitment excluding VAT (and cost of replacement vehicle if applicable).
- The renter is responsible for any costs for repairing of any damage sustained to the undercarriage of the vehicle
- Damage to the wheel rims
- Damage sustained as a result of Roll-over are not covered under any insurance cover options. A roll over is defined as a vehicle sustaining all types of damage due to it not being on all 4 wheels.

- Damage sustained as a result of single vehicle accidents (Where no other vehicle is involved in the accident eg. Losing control of the vehicle, bumping a tree while reversing the vehicle, damage sustained while driving into bush and trees, etc are not covered by any insurance option) Client will be liable for an amount up to N\$/R115,000.00
- Damage from the incorrect fuel type pumped into the fuel tank and/or fuel in the water tank will incur a R20 000.00 cost. The supplier advises that should this occur, the vehicle is to remain turned off and not started under any circumstances. This reduces the damage caused.
- Overhead damage and damage to the roof top vents or air-conditioning unit. Renters are reminded that the motorhomes are high. Caution needs to be taken when driving under branches, bridges, through archways or any overhead obstructions.
- Damage to sides and/or exterior of vehicle as a result of driving through dense bush
- Narrow tracks, jeep tracks and/or roads lined with thick dense bush that comes into contact with the vehicle is not permitted. The dense bush must not scratch or damage the exterior of the vehicle by coming contact with or scraping the sides or any exterior of the vehicle.
- Damages to 4x4 drive system arising from driving in 4x4 mode on tar or asphalt road surfaces.
- Damage to vehicle driver's cabin air conditioner as a result of excessive operation when the vehicle is stationary

The renter is hereby responsible for any damages or accidents that the supplier has not been made aware of on the return of the vehicle. Please note the applicable charges will be charged to the nominated credit card.

The renter agrees that neither the supplier nor the booking agent is responsible for any damage or theft to items of a personal nature. Travel and personal insurance are strongly recommended.

USE OF THE MOTORHOME

- The Renter acknowledges that he is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures which are required of the vehicle by any lawful authority and shall only use the vehicle for such purpose and shall comply with all such safety and maintenance procedures. The renter shall be liable to and hereby indemnifies the owner for all damage or loss suffered by the supplier should the vehicle be used for any other purpose, or should the renter fail to comply with any required safety and maintenance procedures.
- The renter shall use the motorhome at its own risk. The renter shall have no claim of any nature against the Supplier nor the Rental agent for any loss suffered or damages sustained by the renter arising from any cause including, without limitation, the use of the motorhome and provisions thereof. The Supplier also takes no responsibility for damages arising out of fast speeds and long distances driven on washboard roads in Namibia, South Africa, Botswana, etc.

RULES IN RESPECT OF REPLACEMENT VEHICLES (WHETHER DUE TO AN ACCIDENT OR VEHICLE DAMAGE)

In the case of clutch or water damage the following is applicable: (or any situation where the rental agreement has been breached)

- The repairs and recovery (towing) costs of the vehicle is the responsibility of the renter. The following recovery / replacement rates will apply:

- Within South Africa: R 6.00 per kilometre
- Outside of South Africa: R 12.00 per kilometre
- To & from Namibia incurs an extra R 9,500.00 and other countries outside of South Africa.
- Should a replacement vehicle be required, the supplier will replace the vehicle within as short a time frame as possible in South Africa, a longer time period is to be expected outside the South African borders.
- Vehicle replacement will only be affected by the supplier should the vehicles not be drivable or due to a safety issue and further only once all repair options have been exhausted. (Including the renter taking the vehicle to the suppliers designated repair centre.
- A new pre-authorisation for the standard cover excess, will be deducted on the nominated Visa or MasterCard credit card for the replacement vehicle. No reduced insurance excess will be allowed on the replacement vehicle.

AIR-CONDITIONING

The air-conditioning in the driver's cabin of the vehicle, is designed to be used in South African weather conditions. In regions where the temperatures reach in excess of 30 degrees Celsius, or the humidity is higher than 60%, the unit may not work as effectively. This is normal and does not constitute grounds to request a replacement vehicle.

Caution, Operating the vehicle's Air Conditioning in the drivers cabin when the vehicle is **stationary**, and or idling for prolonged periods , without sufficient airflow from driving speed, can cause serious damage to the vehicles air conditioning system, the vehicle air-conditioner must be switched off to prevent such damage. (Such damage for renters account)

The air-conditioning in the living area of the motorhomes only works when it is plugged into a 220v power supply. This power supply can be found at the camp sites. The vehicle is supplied with an extension lead, which is plugged into the camp site power box, and then plugged into the motorhome in the blue power socket.

OIL AND TYRES

Renter will be responsible for the checking of oil, battery, brake and clutch fluids, water, tyre condition and the pressures and all other items which require periodical checking for the proper functioning of the vehicle when filling up. Failure to adhere to this rule will result in a penalty & will solely be on the renter's account.

SAND BLASTING

Desert sand storms can be severe and cause a lot of damage to the vehicles. Driving in a sand storm with low visibility and strong winds is not advisable, we suggest making a U-turn and not to go into one or near one. These are predominant in the South Western parts of Namibia.

All damages and costs resulting from any sand blasting will be for the renters account

Kindly note: no insurance option covers damages caused from sand blasting

DUST INGRESS

Southern Africa is predominantly an arid desert region and the majority of secondary routes travelled, are on unsealed dust or gravel roads. It is not possible to make vehicles dust-proof and therefore refunds or claims for any dust ingress of any nature, will not be considered.

PAYMENT

The supplier does not accept Travelers cheques or cheques as payment in any way. The supplier only accepts valid Visa and MasterCard credit cards that are embossed, in order to place the preauthorisation for insurance cover, security deposits and excesses. The holder of the credit cards needs to be present at vehicle collection in order for the transaction to be processed. The renter is responsible for any currency fluctuations that may occur in any transactions including the refunding of deposits. The security deposit can be paid on day of collection, but may take a while to process. It is advisable to pay the security deposit in advance in order to save time at handover.

EQUIPMENT

The Supplier does not manufacture the equipment and accessories fitted but will make every effort to ensure they are of good quality.

All vehicles are supplied with sleeping, kitchen and camping equipment. None of the insurance cover options cover any of the equipment supplied with the vehicle. Any loss or damage to the equipment including items such as GPS, fridges, compressors, tents etc. will be charged to your credit card. Should any of your equipment malfunction during the rental period, neither the supplier nor the booking agent is liable to provide a replacement vehicle. Repairs can be made according to the clause of this document, titled Vehicle Repairs.

ROAD RESTRICTIONS

Motorhomes are permitted to be driven on properly tarred road surfaces, and good smooth gravel roads in order to reach the campsites only, in SOUTH AFRICA, NAMIBIA, SWAZILAND and LESOTHO. Special permission is required from the supplier for travelling further than the countries and areas allowed. Should permission be granted by the supplier, a disclaimer document will be required to be signed by the renter on collection of his vehicle.

Vehicles may be taken into certain South Africa's neighbouring states but are not allowed into Angola, Democratic Republic of Congo (DRC), Tanzania, Malawi, Zimbabwe, Mozambique and Zambia.

A cross border fee will apply if travelling outside of South Africa.

Narrow and steep single lane gravel mountain passes and any road in South Africa, Botswana, Lesotho, Swaziland and Namibia are in the Supplier's opinion classified as smooth gravel, corrugated or washboard gravel roads are not permitted. Sand jeep track driving is not permitted.

Driving on 4x4 leisure Tracks, or graded 4x4 trails that may require an entrance fee or club membership are not permitted.

All insurance cover is void if vehicles enter the prohibited countries and areas and will result in a breach of contract.

The motorhome is used for driving terrain that is usually inaccessible with a normal two-wheel drive vehicle. Dangerous and irresponsible manoeuvres to test the abilities of the camper to the limit are not allowed under any circumstances and damages sustained from such activities will be for the renter's account irrespective of insurance cover options.

All towing costs to the suppliers' depot are for the renter's account.

The supplier, reserves the right, at its sole discretion, to restrict vehicle movements in certain areas due to adverse road or weather conditions, political situations or any other reason.

There are areas that are restricted for travel in any Motorhome/Campervan. (But not limited to)

SOUTH AFRICA

- All 4x4 trails
- Any sand dune
- The Swartberg Pass (South Africa)
- The Sani Pass (South Africa)
- Kalahari Gemsbok Park (also called Kgalagadi Transfrontier Park)
- The road to the Sentech Towers in Marakele Park (South Africa)
- Baviaanskloof Pass (South Africa)
- Narrow and steep single lane gravel mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia are not in the suppliers opinion classified as smooth gravel, corrugated or washboard gravel roads are not permitted. Sand jeep track driving is not permitted.
- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.
- All roads leading to Africa Burn in the Tankwa Karoo

NAMIBIA

- The Skeleton Coast Park (Namibia),
- The short road from Hobas to the Viewpoint (Fish River Canyon),
- Van Zyl's Pass (Namibia),
- Any sand dune
- Sandwich Harbour (Namibia),
- The entire Kaokoland (Namibia)
- D, G or F marked roads in Namibia

- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.

Narrow and steep single lane gravel mountain passes and any road in South Africa, Swaziland, Lesotho, Botswana and Namibia that are not in the suppliers opinion classified as smooth gravel, corrugated or washboard gravel roads are not permitted. Sand jeep track driving is not permitted.

The supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long distance driving on the washboard roads (especially C roads) in Namibia. These include all air conditioners, fridges, radiators, tyres and suspension systems.

BOTSWANA

- Any sand dune
- The Okavango Delta (Botswana)
- The Makgadigadi Pans (Botswana)
- Narrow tracks, jeep tracks and or roads lined with thick dense bush that touches the vehicle.
- Driving through dense bush is not permitted. The dense bush must not scratch or damage the exterior of the motorhome by touching or scraping the sides or exterior of the vehicle while the motorhome is moving.
- Game tracks are not suitable for the 4x2 motorhomes and are thus not permitted.
- The supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long distance driving on the washboard roads (especially C roads) in Namibia. These include all air conditioners, radiators, tyres and suspension systems.

OTHER COUNTRIES

Mozambique, all of Malawi, all of Angola, Zambia, Zimbabwe, Tanzania and the Democratic republic of Congo (DRC) are not permitted.

Due to weather circumstances the supplier has the right to restrict road or areas, and that you will be liable for the full repair costs if accidents, mechanical damage or roll-overs happen here.

Please ensure that the departure, approach and roll angles are observed as in the information manuals - damage will be for renter's account.

CROSS BORDER DOCUMENTATION

A cross border fee per vehicle per rental applies for cross border documentation into Lesotho, Namibia and Swaziland and any other approved destination. Such documentation is required for the vehicle to cross the border and is to provide the vehicle documents ONLY, not to cover various fees required at border posts.

Neither the supplier nor the booking agent is liable for the arrangement or payment of visas, road permits, third party insurances, road taxes, council fees, customs charges, carbon tax or any other fees that may be raised by the border control at the countries of entry. These are for the renter's account. All cross-border applications are to be accompanied by a clear copy of the renter's passport & driver's license to be received at least eleven (11) days prior to collection of the vehicle.

KINDLY NOTE: All renters must make sure that they (not the Supplier) are informed of all the regulations and requirements when crossing to neighbouring countries (incl. sticker requirements) as these requirements change from time to time.

VEHICLE REPAIRS

It is possible that during your rental, small repairs may be required due to the nature of the terrain. Repairs of up to R 1,000.00 may be affected without prior authorisation from the supplier and such repairs may be reimbursed, on the submission of a claim with original receipts attached. Amounts above R1,000.00 will require verbal/telephonic approval from the suppliers on-road assistance. (Numbers provided in your rental pack).

Should a call-out fee be charged by a supplier to replace a tyre, approval must be obtained from your collection branch. (The renter is responsible for the maintenance costs, repairing of flat, punctured or damaged tyres).

Should permission be granted by the supplier for an overnight stay in a lodge, due to repairs, a maximum allowance of R800 per night per vehicle is granted for a maximum of one night in South Africa and two nights outside of South Africa. Should a replacement vehicle be required due to a mechanical fault not due to negligence, the supplier will replace the vehicle at no extra cost to the renter, in as short a time possible.

The Supplier does not take responsibility for ANY damages or claims arising out of fast speeds and/or long-distance driving on washboard roads (especially C roads) in Namibia. These include all air-conditioners, fridges, radiators, tyres and suspension systems. Refrigerators, stoves, air-conditioners and microwaves are checked by the Supplier and the Renter before every rental, consequently the Supplier does not accept liability for any possible malfunction of these units during the rental period.

KEYS

The supplier must be informed of keys lost or locked inside a vehicle. The replacement or recovery and courier of keys are for the renter's account. Neither the supplier nor the booking agent can be held liable for any time/days lost and/or accommodation or any other costs incurred, due to the replacement or recovery of keys. Under no circumstances will the spare keys to a vehicle be issued on collection of a vehicle, all spare keys are kept at the supplier's offices in case an emergency arises.

TYRES

Tyres repaired as a result of a puncture, may be subject to replacement charges if deemed by the supplier as damaged. (This & tyres repaired with a plug will be regarded as damaged)

The renter is responsible for any and all tyre maintenance costs including, repairing of flat, punctured, damaged and or excessively worn tyres.

The driver should not exceed the road traffic ordinance speed limits of 120km/h on tarred roads, and 80km/h on gravel/sealed or corrugated roads.

For your safety, the supplier recommends a speed of not more than 100km/h on tarred roads, and 60km/h on gravel/sealed or corrugated roads, and max 40km/h in National Parks.

Tyres get hot and pressures increase at higher speeds. Tyres are then susceptible to damage especially on uneven surfaces.

When replacing a tyre, please ensure that it is of the same brand, size and ply rating as that of the damaged tyre.

Reconditioned or re-treaded tyres are NOT acceptable.

Drive slowly, especially on gravel and dirt roads. Keep to a maximum 60km/h on gravel and 30km/h on soft sand. Try to stay in the existing tyre tracks.

Should vehicle be returned with excess tyre wear the renter will be liable for the cost of such tyre replacement, fair wear and tear will be taken into account, the final decision of the tyre wear being excessive is the sole decision of the supplier. Many factors will increase tyre wear such as, but not limited to, uneven rocky or washboard gravel roads, incorrect tyre pressure for the specific road conditions, reckless or negligent driving, high temperature road surfaces, excessive loading. The renter is responsible to continuously manage the tyres to ensure that tyre wear is not excessive.

IMPORTANT TYRE PRESSURE

It is vital to understand and manage tyre pressure according to the road and vehicle load conditions.

Poor tyre pressure management is a big cause of serious road accidents on tar and especially secondary gravel roads.

Tyre pressure increases as the tyre gets to operating road temperature (after \pm 10kms)

Tyre pressure increases from a cold tyre (not been driven) to tyre that has been driven, i.e. a hot tyre by between 10 to 15 percent, factors such as road surface, speed, load, heat, etc. effect tyre pressure.

Tyre pressure gauges at petrol stations cannot be trusted as they vary dramatically and are generally not calibrated correctly, check your tyre pressure personally, ask for a tyre pressure gauge from our motorhome consultant for your trip.

On gravel - Where your speeds SHOULD BE much lower and never over 80 kmph (legal limit)

- Deflate your tyres by 10 or 15%, to give a softer ride, one that will not shake the windscreen out of the car or the fillings from your teeth.

To get an accurate datum, make a note of cold pressures before you start, observe recommended tyre pressure chart in the motorhome.

For long distance tar, it's advisable to increase by 10% above the norm.
On good gravel decrease by 10% to 15 % AND lower your speed

Keep large following distances on sand/dirt roads to avoid excessive dust which hampers visibility, hampers fresh air filters into cabin, clogs engine air filters resulting in possible increase in fuel consumption.

Ensure you brake timeously for water drifts in the road. These drifts are often dry and seem to appear suddenly and are not always clearly visible. Driving through them at excessive speeds can damage your suspension and more.

TRACKING

All vehicles are fitted with tracking devices. Tracking is monitored in all Southern Africa destinations as allowed by the supplier. The supplier reserves the right to repossess the rental vehicle at any time if it is found illegally parked, driven recklessly and irresponsible driving or being used to violate the law or appears to be abandoned or if the renter is in breach of any terms or conditions of the rental agreement, has entered any restricted area or has infringed on the speed limits.

CANCELLATION / NO-SHOW PENALTIES

Cancellations are charged according to the below. Fees in percentage of total rental amount.

30 – 7 days before collection:	50%.
7 – 1 day before collection:	100%
No show or cancellation on day of collection:	100%

FEES – MANDATORY CONTRACT; EQUIPMENT; EXTRAS; ONE-WAY & DELIVERY/COLLECTION

Mandatory fees are applicable to all rental contracts or as applicable.

Extra equipment is to be booked at time of reservation or can be requested on collection if required and subject to availability. These requests incur a rental cost. Details as below:

MANDATORY ITEMS CHARGE per rental

eToll

For all rentals departing and/or returning to Johannesburg/Gauteng or traveling through Gauteng an additional mandatory fee of R500.00 will be charged in order to cover the Gauteng eTOLL road taxes.

Additional driver

R300.00 payable for third driver upwards

After hours surcharge

R500.00 fee payable per collection or delivery outside of office hours

Damage collection Handling Fee

(Payable on claims due to damage / accident) R 500.00 damage handling fee.

Traffic fine admin fee

(Payable if a fine is levied and excludes actual fine amount) R 250.00

Border Documentation

R1,000.00 per rental

ONE WAY / DELIVERY OR COLLECTION

A fee is charged for any rentals that require a one way drop off or collection between cities. Please refer to the ONE WAY, DELIVERY/COLLECTION FEES schedule. Please also note that vehicles that are delivered to a secondary location, may not be handed over with a full fuel tank.

SUBSTITUTIONS:

If, for reasons beyond our control, the reserved vehicle is not available, the Supplier reserves the right to substitute a comparable or superior vehicle at no extra cost to the renter. This shall not constitute a breach of contract and does not entitle the renter to any form of refund.

TAXES & CURRENCY FLUCTUATIONS:

All charges include 15% VAT in South Africa and 15 % VAT in Namibia. All rates are quoted in ZAR.

Neither the supplier nor the booking agent is responsible for any currency fluctuations that may occur in any and all transactions.

Terms and conditions are subject to change in accordance with changes in government taxes.

GENERAL

Any claims or legal action in connection with the provision of our services to the client will be governed by the laws of South Africa. Any claim or legal action against the suppliers is likely to be subject to the terms and conditions of our contract with them.

- Locations within South Africa are charged at South African vehicle daily rates.
- Locations outside South Africa are charged at Namibia vehicle daily rates.
- Whilst including the same facilities, some motorhomes may have different layouts and or equipment types to those shown. All measurements and volumes shown are approximate. The information provided is subject to change without notice.
- Towing of our vehicles is not permitted under any circumstances, any and all costs incurred by towing or damages as a result of towing without our written authorisation will be for the renter's account, irrespective of the insurance options taken.
- The information provided is subject to change without notice.

DAMAGED TYRES AND/OR EQUIPMENT MUST BE RETURNED WITH YOU TO THE DEPOT AND IS REQUIRED TO BE TESTED BY THE SUPPLIER OR MANUFACTURER TO ESTABLISH REASON FOR FAILURE FOR POSSIBLE CLAIM

ALL RIGHTS RESERVED:

Rates and terms and conditions of rental may be subject to change

TRAVELLING TO SOUTH AFRICA WITH CHILDREN – NEW VISA REGULATION

Effective 01 June 2015 *New regulations for children travelling to & from South Africa.*

Effective travel date from 01 June 2015, regardless of the time of booking, all minors under 18 years of age travelling to and from the Republic of South Africa, have to present additional documents which were not needed until now. These new regulations apply to all travellers, regardless of their nationality. They were promulgated (set out) in terms of the South African Immigration Amendment Act of 2010 and define children as persons under the age of 18.

It is the responsibility of passengers to ensure their children have the correct documentation or risk being denied boarding. The new law will be enforced by airlines and immigration officials across the board (land, sea and air).

REQUIRED DOCUMENTATION:

- When both parents are travelling with a child, they need to produce an unabridged birth certificate that shows the names of both parents. In cases where the certificate is in a language other than English, it must be accompanied by a sworn translation issued by a competent authority in the country concerned.
- When a child travels with only one parent, additional documents should include an affidavit in which the absent parent gives consent for the child to travel, a court order granting full parental responsibilities or legal guardianship of the child, or the death certificate of the absent parent. The affidavit should be no more than three months old, from date of travel.
- In the case of a child travelling with a person other than a parent, the unabridged birth certificate must be supplemented by affidavits from the parents or legal guardians confirming that the child may travel with that person, copies of the identity documents or passports of the parents or legal guardian, and the contact details of the parents or legal guardian.
- Similarly, a child travelling as an unaccompanied minor would have to produce the unabridged birth certificate, proof of consent from both parents, or legal guardian and contact details, plus documentation relating to the person receiving the child in the Republic. The latter documentation should include a letter stating the person's contact details and residential address and contact details where the child will be residing, plus a copy of his or her identity document, passport or residence permit.

All documents must either be original or certified as true copies of the original, by a competent authority. Documents not in English must be accompanied by a sworn translation. For more information

<http://www.dha.gov.za/files/Brochures/Immigrationleaflet.pdf>

