

VALID 01 NOVEMBER 2024 – 31 OCTOBER 2025



## Group O Product Description

### Prominent Features:

- Twin Double Beds. Sleep 4 in 2 aluminium roof top tents.
- Ford 2.2L / Toyota Hilux 2.4 L
- Diesel Engine
- Automatic Transmission 4x4
- Upgraded Overland Suspension – 50mm lift
- All terrain tyres – reinforced side walls
- Long range 150 litre fuel tank – approx. 1,000 kilometers
- 12V/150W Solar Dual Battery Electrical System
- 50 Litre Water Tank
- 90 Litre fridge – Fridge & freezer twin
- Comprehensive Kitchen for self catering – cutlery, crockery, cookware, barbeque
- 4 chairs, table and shade awning
- Safari Linen for 4 pax
- Tow straps, shackles & spade
- Wood box

- Tyre compressor with hose & pressure gauge
- Clam Roof Top Tent 1.2 metres x 2.3 metres
- Half Moon Roof Top Tent 1.2 metres x 2.4 metres

EQUIPMENT LIST:

KITCHEN	OTHER	BEDDING/BATHROOM
1.25L Plastic Container	Dual Battery System	Blanket
880ml Plastic Container	Chairs	Comforter
Bowls	Compressor	Fitted Sheet
Braai Grid	Emergency Triangle	Pillow Cases
Braai Tongs	Extension Cable	Pillows
Bread Knife	Fire Extinguisher	Towels
Can Opener	Fridge	
Chopping Knife	Gas Bottle	
Colander	Jumper Cables	
Cork Screw	Mechanical Jack	
Cups	Plastic Step	
Cutting Board	Recovery Bag	
Forks	Solar Panel	
Goblets	Spade	
Grater	Spare Wheel Tool	
Iron Pot	Table (Free Stand)	
Kettle	Table (Side Mount)	
Knives	Water Hose	
Mugs	Wheel Spanner	
Pan		
Peeler		
Plates		
Pot		
Salad Bowl		
Serving Spoon		
Spatula		
Table Spoons		
Tea Spoons		
Wash Basin		

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#### STANDARD RENTAL RATES INCLUDE

- Unlimited Kilometres
- Standard Waiver Cover
- Full Gas Bottles
- Roadside Assistance
- Airport Transfers to a maximum radius of 50km from Windhoek Airport to the branch in Windhoek, Namibia.
- Johannesburg / Cape Town transfers between depot/branch within a 10km radius
- All applicable taxes
- Introduction to the vehicle and equipment

#### SUPER COVER RENTAL RATES INCLUDE

- Unlimited kilometres
- Super waiver cover
- Full gas bottles
- Roadside assistance
- Johannesburg / Cape Town transfers between depot/branch within a 10km radius
- VAT
- Introduction to the vehicle equipment

#### MINIMUM RENTAL DURATION & COSTINGS

- Minimum rental period is 7 days at any of the collection points listed below. Any other prior arranged pick-up points, minimum 15 (Fifteen) days.
- The day of pick up and drop off are counted as full days irrespective of the time collected or returned.
- No refunds are applicable for early returns.
- Late or delayed arrivals – should the supplier incur additional costs whilst collecting or delivering vehicles at out stations due to the **Renters** late arrival, they will be for the **Renters** account.

#### OFFICE HOURS:

- 08H00 – 16H30 Monday to Friday
- Deliveries and collections are included from Monday to Friday during normal office hours. After hours, on Saturdays and Sundays or Public Holidays there will be a handover fee of ZAR 850.00 per vehicle. The **Renter** must provide a working cellular contact number and e-mail address to **Drive South Africa** at the time of reservation.
- The **Renter** must provide flight details or a collection point and time to **Drive South Africa** at least one week before rental collection and provide a working cellular number for the renter.
- No vehicle may be returned at any airport – it must be termed at a branch / depot or by prior arrangement.

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**IMPORTANT:** To ensure timeous vehicle return the Renter must arrange the return with the respective branch 24 hours before return. Collection delivery points other than Cape Town and Windhoek are managed out of the Johannesburg depot.

All branches are closed 25 December (Christmas Day) and 01 January.

Mobile contact numbers are available 7 AM to 7 PM, 7 days a week but please send a text message if you fail to get through.

#### OFFICIAL DEPO'S AND RECOMMENDED RENTAL COLLECTION POINTS (VEHICLE COLLECTION & RETURN)

South Africa:

- Johannesburg - Isando, Kempton Park
- Cape Town – Salt River, Cape Town

Namibia:

- Windhoek City: Avis Safari, 9 Ongoporo Street, Prosperita Industrial, Windhoek

Botswana – Maun Airport Avis Office

Kasane Airport – Avis Safari Depot

- Alternative pick up and drop off points can be arranged.

#### USAGE

- The **Renter** acknowledges that he/she is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures. The **Renter** is responsible to look after and maintain the vehicle during use and to return the vehicle in good order, fair wear and tear accepted.
- In the event of the vehicle or any of its belongings being lost or damaged during the rental period, the Renter shall be liable to cover the cost of replacement or repair and to make good on any shortages or damages to the vehicle. Waiver cover is included and will cover loss or damage due to theft and collision damages, but not to lost or damaged equipment due to carelessness or negligence.
- Cross Border Travel – written authorization is required for any travel outside of South Africa at an additional fee.

Neither Drive South Africa nor the supplier of the vehicle is responsible for ad hoc fines, levies or other extraordinary expenditure that may occur in countries outside of South Africa.

The Renter is responsible to acquire and ensure:

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All vehicle travel documentation to countries outside of South Africa is valid for a minimum of 14 days after rental termination date – failure to do so will result in the respective country penalty being charged to Renter's credit card/account.

- Checking the vehicle and signing the contract – it is recommended that the **Renter** should check the vehicle thoroughly on handover to ensure the vehicle meets with their requirements and it is always beneficial to recheck items like wheel changing tools and tyre condition. On signing the contract, the **Renter** signs acceptance of the vehicle and equipment.

#### REPAIRS, MECHANICAL FAILURES AND RUNNING CHARGES

- Any mechanical repair or replacement related to fair wear and tear is covered by the **Supplier**. Repairs of up to ZAR 3,000.00 can be affected without prior authorization. On higher amounts prior authorization is required from the **Supplier**. Due to the vastness of the area where vehicles are mobile the **Renter** is responsible to get the vehicle to the nearest workshop. Where not mobile the **Supplier** should be contacted to arrange towing for the vehicle to be towed to the nearest workshop for diagnosis.
- In most cases vehicles are still covered under the new vehicle manufacturers warranty and their warranty conditions will apply where mechanical failures occur. It is important to remember that the **Supplier** is *not the manufacturer of the vehicle or equipment but will do its utmost to select and offer the best and most recommended vehicles and equipment as well as ensure the vehicles are fully maintained and checked prior to departure.*
- Where serious mechanical failures occur due to standard wear and tear and which cannot be repaired timeously, a replacement vehicle will be supplied within 24 hours of diagnosis. This relates to the countries of South Africa, Botswana and Namibia. The replacement time in the following countries will be 72 hours: Zimbabwe, Southern Mozambique and Zambia.
- Inconvenience and time lost are not covered for mechanical failures which cannot be anticipated.
- Towing is covered in the waiver for the countries of South Africa, Botswana and Namibia. Other countries like Zimbabwe, Southern Mozambique and Southern Zambia towing is covered by the Renter.
- A ZAR 30,000.00 refundable security deposit which will be charged to the **Renters** credit card on vehicle collection. The **Supplier** will not be held responsible for currency fluctuations or bank charges.

- The **Renter** must fully refuel the vehicle no more than 10km radius from drop off point – the **Supplier** reserves the right to confirm the fuel level by way of refill. Vehicles are fitted with Long Range tanks, therefore the fuel gauge showing full does not constitute a full tank – each vehicle will be topped up on return.
- An ZAR 850.00 cleaning fee is charged to the **Renters** account. This is a standard fee charged to all **Renters** for cleaning the exterior and interior of the vehicle as well as the linen, crockery and cutlery. In the event that the vehicle is returned in an extremely dirty condition, it will be cleaned by a professional valet service and the cost of the valet will be charged to the **Renter**.

#### VEHICLE MAINTENANCE REQUIREMENTS

- The vehicles are fully serviced and maintained as per manufacturers requirements and the **Supplier** has introduced additional maintenance which is completed on vehicles.
- The **Renter** is responsible to maintain the vehicle during the rental period. This includes the standard check of tyre pressures, wheel nuts, wheel alignment, if necessary, oil and coolant levels and to be aware of any symptoms which may arise during the rental period. In addition, should the vehicle reach 15,000 kilometres (Ford Ranger or 10,000km for Toyota Hilux and Land Cruiser) intervals during the rental period, the **Renter** is required to service the vehicle at a suitable workshop associated to the vehicle manufacturer. Where an official dealer is not available, other workshops may service the vehicle with prior authorization. The schedule service charges and any other repairs related to standard wear and tear on the vehicle will be covered by the **Supplier**.
- These vehicles are under maintenance plan. Should there be a charge, the Renter will be reimbursed at rental reconciliation.

#### COLLISION DAMAGES & ACCIDENTS

- All accidents must be reported to the local police within 24 hours.
- Where collision damages render a vehicle unusable, a replacement vehicle can be supplied if available. All costs are for the **Renters** account if the Renter took out Standard Waiver Cover.
- The **Renter** is responsible for the return of the damaged vehicle to the original office if outside of the borders of South Africa.
- No refund will be given for lost days due to collision damages.
- Should the **Renter** continue with a new replacement vehicle, a new rental contract and standard waiver conditions will apply.

- The exact waiver conditions and area of liability will also depend on the level of waiver selected.

#### WAIVER AND WAIVER EXCLUSIONS

- The Renter is obliged to accept cover from the supplier in respect of a Waiver Protection Package and can elect between STANDARD WAIVER or SUPER WAIVER as contained in the Rental Agreement. All vehicles hired from the supplier are hired subject to acceptance of a minimum of the compulsory STANDARD WAIVER option.

The Damage Liability Amount applicable to the STANDARD or SUPER waiver respectively is contained on the front page of the Rental Agreement for the Rental Period and is subject to the Terms and Conditions of this Rental Agreement.

The renter shall be liable for any and all loss/damage of, or to the Vehicle sustained by the supplier, arising from any cause whatsoever, subject to the Damage Liability Amount payable, as described in the front page of the Rental Agreement, where applicable.

The Renter will be liable for the damage liability amount applicable irrespective of the manner in which an incident occurred or whether the damage was due to negligence by a third party.

In the event of the Vehicle being stolen or considered beyond economical repair; the replacement value will be the retail value as contained in the Auto Dealers Guide as at the time of such loss. In the event of the Vehicle being less than (1) one-year-old the cost thereof shall be the retail value of a new vehicle. All accessories, spares, equipment and tools, irrespective of the age of the Vehicle, will be replaced as new.

Any breach of the terms and conditions contained in this Rental Agreement:

- May result in the supplier withholding a replacement vehicle from the Renter; this election is at the sole discretion of the supplier; and
- Will result in the Renter being deemed fully liable for all the damages to the Vehicle.
- Notwithstanding anything in this Rental Agreement, the supplier shall not be obliged to make, institute or proceed with any claim which the supplier may otherwise have had against a third party for the recovery of any loss or damage to or in connection with the Vehicle and accordingly, the supplier shall be entitled, in its fair and reasonable discretion, to abandon such claim or to settle claim on any terms.
- Standard Waiver cover, is included on all vehicles and in all rates quoted. This is NOT full cover and a ZAR 30,000.00 excess is applicable, the monetary value of which depends on the vehicle category. The excess is payable for any damage, irrespective of the cause of such.

- Waiver cover is valid in the following countries; South Africa, Botswana, Namibia, Zambia, Zimbabwe, Mozambique, Swaziland and Lesotho. Special permission is required for any other countries in Sub Saharan Africa.
- Third Party Cover: the standard insurance cover includes third party cover for South Africa, Namibia, Botswana, Swaziland and Lesotho only. Third party cover for any other country must be purchased at the port of entry.

### STANDARD WAIVER

Upon acceptance of the Standard Waiver for collision, damage or theft, the Renter agrees to pay the Damage Liability Amount (ZAR 30,000.00) applicable in respect of any damage and/or loss suffered from any cause whatsoever, including hail damage, subject to the following exclusions, in which event the Renter will be held liable in full for payment of all damages in terms of this Rental Agreement: -

- Gross Negligence, including speeding (Exceeding the applicable speed limit);
- Where damage was caused to upholstery and/or carpets
- Where damage and/or loss is sustained to tyres and/or rims and/or hubcaps and or glass/auto-glass of the Vehicle;
- In the event of a collision and/or loss of the Vehicle which is not reported within twenty-four (24) hours as required;
- Where the Vehicle was driven in or to a country and/or area, for which prior written approval was not obtained from the Company;
- Where a non-designated driver or drivers have caused the loss and/or damage;
- Where the damage/loss is sustained as a result of civil unrest, riot, war or political unrest;
- Where the damage/loss is sustained by water and under-carriage or suspension damage or either;
- Where the damage/loss is caused by driver fatigue of falling asleep behind the wheel;
- Unauthorised salvage and/or towing and/or release fees;
- Contravention or breach of any term of this Rental agreement by Renter or Additional Driver;
- Single vehicle roll-over. A roll over is defined as a vehicle sustaining all types of damage due to it not being on all 4 wheels; (the vehicle being on its side is construed as a roll over) Single vehicle accidents are included in all liability cover options, except in the case of roll-overs.
- Double standard excess apply to single vehicle accidents. Standard cover excess = ZAR 30,000.00 x 2 = ZAR 60,000.00 (Repairs less than ZAR 60,000.00 will be refunded).
- Damage caused to equipment such as Canopy, Rooftop tents, Awnings and Fridges.

Tyre and Windscreen damage waiver can be purchased at an additional cost of ZAR 50.00 per day for Tyre damage (covers 1 Tyre) and ZAR 50.00 per day for Windscreen damage (Covers 1 Windscreen).



## SUPER WAIVER

Upon acceptance of the Super Waiver for collision damage or theft, a holding deposit of R 4,000.00 will be taken to ensure the vehicle is returned on time and returned with a full tank of fuel. The renter will pay a R 0.00 (Zero) Damage Liability Amount applicable in respect of any damage and/or loss suffered from any cause whatsoever, including all hail damage, subject to the following exclusions, in which event he will be held liable in full for payment of all damages in terms of the Rental Agreement for payment in terms of this agreement;-

- Gross Negligence, including speeding (Exceeding the applicable speed limit);
- Where damage was caused to upholstery and/or carpets;
- In the event of a collision and/or loss of the Vehicle which is not reported within twenty-four (24) hours as required;
- Where the Vehicle was driven in or to a country and/or area, for which prior written approval was not obtained from the Company;
- Where a non-designated driver or drivers have caused the loss and/or damage;
- Where the damage/loss is sustained as a result of civil unrest, riot, war or political unrest;
- Where the damage/loss is sustained by water and under-carriage or suspension damage or either;
- Where the damage/loss is caused by driver fatigue or falling asleep behind the wheel;
- Unauthorized salvage and/or towing and/or release fees;
- Contravention or breach of any term of this Rental Agreement by Renter or Additional Driver;
- Single vehicle roll-over. A roll over is defined as a vehicle sustaining all types of damage due to it not being on all 4 wheels; (the vehicle being on its side is construed as a roll over) Single vehicle accidents are included in all liability cover options, except in the case of roll-overs.
- Double standard excess apply to single vehicle accidents. Standard cover excess = ZAR 30,000.00 x 2 = ZAR 60,000.00 (Repairs less than ZAR 60,000.00 will be refunded)
- Damage caused to equipment such as Canopy, Rooftop tents, Awnings and Fridges.

Additional waiver cover is available at an additional cost which offers reduced excess for both collision and theft damages.

## WINDSCREEN WAIVER

Cover includes damage to the:

- Windscreen; "Windscreen": means the glass screen at the front of the Vehicle only and excludes back window side windows, mirrors and lights.

Upon acceptance of the Windscreen Damage Waiver the Renter agrees to pay the applicable Claims administration amount only in respect of any damage and/or loss suffered from any cause whatsoever in respect of the Windscreen, subject to the following exclusions, in which event the Renter will be held liable for payment of the full cost of the damage in terms of this Rental Agreement: -

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- Damage caused due to Gross Negligence or Intentional Conduct, including speeding (Exceeding the applicable speed limit);
  - Where damage and/or loss is sustained and or rear window, side windows, mirrors and lights of the Vehicle;
  - Where the Vehicle was driven in or to a country and/or area, for which written approval was not obtained from the supplier;
  - Where a non-designated driver was driving the vehicle;
  - Where the damage/loss is sustained as a result of civil unrest, riot, war or political unrest;
  - In the case of a major accident, the cost of the damage to the windscreen are deemed to be covered under the applicable Standard or Super Waiver (subject to the conditions applicable to Standard and Super Waiver) cover and will form part of the overall cost of the repairs and are not excluded under the Windscreen Waiver;

A handling fee of ZAR 900.00 is charged on all damage/accident claims irrespective of the liability cover option taken.

#### ROAD RESTRICTIONS

- The 4 Wheel Drive vehicles are allowed on all bitumen/tar and gravel roads as well as all recognized public 4x4 tracks in South Africa, Botswana, Namibia, Lesotho, Zimbabwe, Zambia, Mozambique and Swaziland. Special permission is required for any other countries in Sub Saharan Africa.

#### CROSS BORDER SURCHARGES

- A once off cross-border surcharge is applicable when leaving South African or Namibian borders. This is a once off charge irrespective of how many borders are crossed. See applicable fees below.
- A ZAR 1,315.00 fee is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia and Southern Mozambique (south of Zambezi River).
- Vehicles may not travel further than Zimbabwe – Harare, Zambia – Lusaka, Botswana – Kasane, Mozambique – Beira.
- No surcharge applicable for Swaziland and Lesotho
- A CO2 emissions charge of ZAR 500.00 for any vehicle picked up or entering Namibia is applicable.

#### EQUIPMENT RENTALS:

- Additional equipment is available as non-standard vehicle equipment and in addition to the vehicle rental. This includes electronic equipment like GPS and satellite phones. The **Supplier** may use outside suppliers for this equipment and cannot warrant the accuracy and reliability of this equipment. This equipment should be checked by the **Renter** on handover to ensure it is fully functional. Should the equipment fail during the hire period it should be reported to the **Supplier** immediately although they cannot guarantee replacement or repair and this will not constitute a breach of contract or affect the vehicle rental agreement. The **Supplier** will endeavour to refund the rental of such equipment from the date reported or authorize replacement at the nearest town centre if feasible. Equipment will be tested by the supplier/manufacture to establish the reason for failure and grounds for refund.

#### CHANGE OF VEHICLE

If for reasons beyond our control, the reserved vehicle is not available, the supplier reserve the right to substitute the vehicle with another vehicle in the same category or in a higher category. This shall not constitute a breach of contract or entitle the renter to a refund.

#### CANCELLATION FEES

In the event of a rental having to be cancelled, the following cancellation fees will apply:

31 (Thirty-One) days before collection	0% handling fee of the total invoice
(Thirty) 30 – (Sixteen) 16 days before collection	35% of total rental
(Fifteen) 15 – (Eight) 8 days before collection	55% handling fee of the total invoice
(Seven) 7 days and less before collection	100% handling fee of the total invoice

If a vehicle is returned early or collected late – No Refund Available

#### LICENCE

A valid unendorsed code B/EB or 08 national and an international driver's licence in ENGLISH for vehicles less than 3500kg, is required.

#### MINIMUM AGE

The minimum age permitted to rent is 25 years

The maximum age permitted to rent is 80 years

A surcharge of ZAR 1,500.00 for any drivers under the age of 25 years old with a minimum age of 23 that has had a license for a minimum of 3 years.

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## GENERAL / IMPORTANT

The **Renter** is fully liable for any damage or related costs to the vehicle or 3<sup>rd</sup> party property if:

- The terms of the rental contract are breached.
- Damage to the vehicle or equipment caused by careless or reckless driving.
- Driving under the influence of drugs or alcohol or in any way that contravenes the prevailing law.
- Water submersion or salt-water damage.
- Suspension Undercarriage damage.
- If the vehicles are abandoned and no contact is made by the **Renter** to the **Supplier**.
- Driving on restricted or closed roads.
- Driving on dunes or off-road where no track is obvious.
- Damage to the vehicle due to collision with animals
- Neither Drive South Africa nor the Supplier is responsible for any damage or theft to items of personal nature. Travel and personal insurance is highly recommended.
- The incorrect fuel is pumped into the fuel tank and/or fuel in the water tank will incur a ZAR 20,000.00 cost. The Supplier advises that should this occur, the vehicle is to remain turned off and not started under any circumstances. This reduces the damage caused.
- The renter is responsible for any damages or accidents that the supplier has not been made aware of on the return of the vehicle. Please note the applicable charges will be charged to the nominated credit card.
- Damage is incurred due to incorrect use of the hand brake;
- The damage to the clutch after 5 days of commencement of the rental. The customer is then liable for: The cost of the clutch kit which is ZAR 24,500.00 including VAT and installation.

## RETURN

- When returning the vehicle, please set aside one hour for the vehicle and equipment to be checked on equipped vehicles.
- Although we request that the vehicle be returned with a full fuel tank, as a courtesy to the next renter our representatives will take the vehicle to our refuelling station to ensure that the vehicle is full.
- Should top-ups be required, the fuel amount will be deducted from the renter's nominated credit card.
- Any vehicles returned later than the agreed return date, or outside of normal office hours (without prior arrangement), will be charged a full day's rental per calendar day. Rental days lost due to the vehicle being returned before the agreed return date will not be credited.
- The company reserves the right to charge for fuel on vehicles that are not returned full, a 3-litre allowance for vehicle movement will be given.

- The renter knows and understands that no smoking in the rental vehicles is allowed, and that a fee of ZAR 3,500.00 will be charged to remove any fumes or smells and/or burn marks on the interior of vehicle caused by smoking in the rental vehicle.

#### **FORCE MAJEURE**

- If the supplier is prevented or restricted in any way from carrying out all or any of its obligations under this agreement by reason or Force Majeure (an event or circumstance beyond the control of the parties, such as, but not limited to: war, strike, riot, pandemic, crime, fire or an Act of God such as flooding, an earthquake, storm or adverse weather conditions , an act of Government or other authority which prevents one or both parties from performing their obligations under this agreement, then the supplier will be relieved of its obligations in terms of this agreement during such period of force majeure.
- The supplier will not be liable for any loss, damage, action or claim which may be brought by the Renter or by any other party in consequence of such delay or inability to perform.
- The supplier reserves the right to retain any deposits made by the renter for future bookings.

#### **PLEASE NOTE:**

Rates and conditions are subject to change without prior notice. All information is subject to change and all measurements and volumes shown are approximate.

Relocation cost – all other destinations on request and should a vehicle have to be moved from one depot to another to satisfy a rental regardless of same pick up and return point. Fees to be quoted by your consultant.

#### **SERVICE INTERVALS:**

Service intervals;

Ford Ranger;

Every 15,000 km's

Isuzu D-Max

Every 15,000 km's

Toyota Hilux

Every 10,000 km's

Toyota Land Cruiser

Every 10,000 km's

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**CHARGES CAN INCLUDE THE FOLLOWING:**

- On Standard Cover a ZAR 30,000 refundable security deposit will be charged, on Super Cover a ZAR 4,000.00 refundable security deposit will be charged to the Renter's credit card on vehicle collection.
- A ZAR 850.00 cleaning fee is charged for the Renters account upon return of the vehicle.
- Standard Waiver cover, is included on all vehicles and in all rates quoted. This is NOT full cover and a ZAR 30,000 excess is applicable.
- Double Standard excess apply to single vehicle accidents. Standard cover excess = ZAR 30,000 x 2 = ZAR 60,000.00 (Repairs less than R 60,000.00 will be refunded).
- A ZAR 0.00 (Zero) Excess is payable in the case of Super Waiver Cover.
- A surcharge of ZAR 1,500.00 for any drivers under the age of 25 years old with a minimum age of 23 that has had a license for a minimum of 3 years.
- If incorrect fuel is pumped into the fuel tank and/or fuel in the water tank will incur a ZAR 20,000.00 cost.
- The renter knows and understands that no smoking in the rental vehicles is allowed, and that a fee of ZAR 3,500.00 will be charged to remove any fumes or smells and/or burn marks on the interior of vehicle caused by smoking in the rental vehicle.
- A CO2 emissions charge of ZAR 500.00 for any vehicle picked up or entering Namibia is applicable.
- A once of cross-border surcharge of ZAR 1,315.00 is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia, and Southern Mozambique (south of the Zambezi River).
- A handling fee of ZAR 900.00 is charged on all damage/accident claims irrespective of the liability cover option taken.
- A 25% booking deposit is required to confirm a rental.
- Contract fee of ZAR 350.00 will be levied on all rental agreements.

By virtue of the Renter's signature on the Master Rental Agreement, he/she confirm that he/she has read and understood the terms and conditions and accepts liability for all amounts that may become due and owing by the Renter to the supplier.