



## Toyota Hilux 2.5TD 4x4 Unequipped

### HilS Product Description

A reliable and capable 4x4 vehicle with a large load bin and excellent storage space.

#### Prominent Features:

- Economical rental rates
- Comfortable vehicle with good on and off road performance
- Good ride height for game viewing
- Excellent fuel consumption
- Excellent Reliability and dealer representation in South Africa (Back up support)
- Aluminium canopy with side openings
- Capable 4x4 vehicle and a good balance for on and off road performance. Land Cruiser is recommended for serious 4x4 driving.
- Drawer System
- 150L Long Range Tank
- Dual Battery System
- Good tyres and Second Spare

		Toyota Hilux DC Std
Your Booking Code		HilS
Make / Model		Toyota Hilux Double Cab
Maximum Age		3 Years
Transmission		Automatic – Tiptronic Manual
Power Steering		Yes
Petrol/Diesel Engine		Turbo Diesel
Cylinders / Cubic Capacity		4/2400TDi
Engine Specifications		110Kw/400NM
Fuel Capacity		160L (long range fuel tank)
Fuel Consumption approx		8.8L/100Km and 9.2L/100Km
Radio/Cassette/CD		Radio/CD
Powertrain		4x4
GPS (built-in)		No
Aircon/heating		Drivers Cabin
Dimensions Approx		
	Length	5330 mm
	Width	1855 mm
	Height	2200 mm
Interior Height		1026 / 1077 / 1019 mm
Capacity		5 Adults
Seatbelts		2 Drivers Cabin 3 Main Cabin
Baby Seat Capacity		2
Booster Seat Capacity		2
Dual Battery System		Yes
Roofrack		Yes
Second Spare Tyre		Yes
High-Lift Jack		Yes
Lockable Canopy		Yes Aluminium Bush Canopy (side & rear opening)
Drawer System in load bin		Yes

\*Canopy and drawer system can't be removed

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#### STANDARD RENTAL RATES INCLUDE

- Unlimited Kilometres
- Standard Insurance Cover
- Full gas bottles where applicable
- Roadside Assistance
- Airport Transfers before and after the rental
- Travel pack including any relevant information
- All applicable taxes
- Introduction to the vehicle and equipment

#### REQUIREMENTS TO RENT A VEHICLE

- The renter is required to have a valid passport or identification, a valid driver's license and a credit card (in the same name) which should be provided for the insurance excess or deposit.
- Copies of these documents must be provided if collecting in remote locations or areas outside of standard locations
- The renter should inform the Supplier/Booking Agent of any special areas or borders that may need to be crossed as this could influence vehicle preparation.
- The renter must have a valid credit card in his/her name which will be used for the deposit. The insurance excess will be debited / authorized for the deposit when collecting the vehicle and the deposit will be refunded / released less any damages or loss within 10 days of your return.

#### CHECKING THROUGH THE VEHICLE ON ARRIVAL

- On arrival the vehicle would have been checked by the Supplier and an inventory and various check sheets are completed. It is still advisable and to a point the responsibility of the renter to check through the vehicle and ensure they are comfortable with the operation of the vehicle and that all necessary equipment is provided. The handover (which will take approximately 1 hour) is only complete when you are comfortable with the vehicle and use of the equipment and that you have everything necessary for your trip. Tyre conditions, wheel changing tools, high lift jack operation (where applicable), dual battery system operation, four wheel drive system operation, camp equipment and general maintenance guidelines must be checked for each and every rental.
- Please check all damages on the vehicles and that it is captured correctly on the diagrams with the Supplier's representative when collecting and dropping your vehicle. The renter will be required to sign these documents which will be acknowledging their accuracy in determining if damages were pre-existing or new.

#### MINIMUM RENTAL DURATION & COSTINGS

Minimum rental period is 3 days in South Africa and 7 days outside of South Africa and specified collection points. Minimum rental period for cross border travel from South Africa is 7 days. The supplier reserves the right to change minimum rental periods in the case of high kilometre rentals but this will be confirmed prior to booking.

Where camp equipment is included, the day of pick up and drop off are counted as full days irrespective of the time collected or returned.

Vehicles without camp equipment are calculated on 24-hour period from the collection time.

No refunds are applicable for early returns.

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**OFFICE HOURS:**

Monday to Friday 08:00 – 17:00  
Saturday 08:30 – 13:00

Deliveries and collections are included from Monday to Saturday during normal office hours. After hours, on Sundays or Public Holidays there will be a delivery fee of R400.00 per vehicle/airport transfer.

All branches are closed 25 December (Christmas Day)

Mobile contact numbers are available 24 hours 7 days a week but please send a text message if you fail to get through.

**OFFICIAL DEPO'S AND RECOMMENDED RENTAL COLLECTION POINTS (VEHICLE COLLECTION & RETURN)**

**South Africa:**

Johannesburg – 31 Gallagher avenue, Midrand, Johannesburg (Coordinates: S 260002.08; E 280734.47)

Cape Town – Unit 2 Concorde Park, 33 Concorde Crescent, Cape Town (Coordinates: S 335836.42 E 183526.17)

**Botswana:**

Kasane – Plot 69 Kazangula Industrial site, Kazangula, Kasane (Coordinates: S174827.50 E 251445.70)

Maun – Thuso rehability centre road, Thito ward, Maun (Coordinates: S 2000.7299 E 02324.6814)

**Namibia:**

Windhoek – 9 Dr Kuaima Riruako Street (previously Bach Street), Windhoek (Coordinates: S223421.74 E 170422.98)

Please note: for all rentals starting outside South Africa the Namibian rates apply.

**ONE WAY DROP OFF AND DELIVERY FEES**

Vehicles can be collected and dropped off in most areas in Southern Africa for additional charge. It is recommended to use the official depots.

Risk of remote handovers – clients should be aware that there are very limited facilities in most smaller towns in Southern Africa and no option to replace or repair specialized equipment. This may affect the service, albeit exceptions which is why we recommend using our standard depot's where possible.

**Please confirm all delivery charges at time of enquiry**

**DEPOT SURCHARGES**

Delivery/depot surcharges may apply to certain areas and/or collection depots. Please enquire with your rental agent

**USAGE**

- The renter acknowledges that he/she is aware of the purpose for which the vehicle was designed, as well as all safety and maintenance procedures. The renter is responsible to look after and maintain the vehicle during use and to return the vehicle in good order, fair wear and tear accepted.
- In the event of the vehicle or any of its belongings being lost or damaged during the rental period, the renter shall be liable to cover the cost of replacement or repair and to make good on any shortages or damages to the vehicle. Standard Insurance Cover is included and will cover loss or damage due to theft and collision damages but not lost items or damages due to gross carelessness or negligence.
- Cross Border Travel – written authorization is required for any travel outside of South Africa.
- Checking the vehicle and signing the contract – it is recommended that the renter should check the vehicle thoroughly on handover to ensure the vehicle meets with their requirements and it is always beneficial to recheck items like wheel changing tools and tyre condition. On signing the contract, the renter signs acceptance of the vehicle and equipment.

- The Renter is in control of the vehicle and is responsible to report any problems or avoid any driving obstacles they are not comfortable to cross or which may put the vehicle at risk. Additional care should be taken in remote areas where recoveries and repair are more difficult to affect. These areas carry higher risk and the renter assumes this risk when entering these areas. The Renter should be pro-active prior to entering these areas, do general checks on the vehicle and any noises, new rattles or possible fluid leaks investigated before heading into remote areas.

#### REPAIRS AND MECHANICAL FAILURES

Any mechanical repair or replacement related to fair wear and tear is covered by the supplier. Repairs of up to ZAR 2,000.00 can be affected without prior authorization. On higher amounts prior authorization is required from the supplier. Due to the vastness of the area where vehicles are mobile the renter is responsible to get the vehicle to the nearest workshop. Where not mobile, the vehicle should be towed to the nearest workshop for diagnosis.

Wherever possible please contact the supplier's Johannesburg Head Office if you pick up a technical issue. They must be aware of the problem in order to try and resolve but you are able to take the vehicle to any workshop and the costs will be refunded. If there are more serious technical issues it is imperative to contact the supplier before continuing.

In most cases vehicles are still covered under the new vehicle manufacturers warranty and their warranty conditions will apply where mechanical failures occur. It is important to remember that the supplier is not the manufacturer of the vehicle or equipment, but will do its utmost to select and offer the best and most recommended vehicles and equipment as well as ensure the vehicles are fully maintained and checked prior to departure.

Where serious mechanical failures occur due to standard wear and tear and which cannot be repaired timeously a replacement vehicle will be supplied within 24 hours of diagnosis. This relates to the countries of South Africa, Botswana, Namibia, Zimbabwe, Southern Mozambique and Southern Zambia. In countries further North replacement time is within 72 hours.

Inconvenience and time loss is not covered for mechanical failures which cannot be anticipated and were not apparent at the start of the rental.

Towing is covered for the countries of South Africa, Botswana, Namibia, Zimbabwe, Southern Mozambique and Southern Zambia. Further North towing is covered by the Renter.

Roadside assistance: the supplier offers contact numbers which are available at most times and will assist with any problem telephonically. Due to vastness of the Southern African region and the unknown logistics the supplier cannot provide immediate recoveries or technicians to all areas but will rely on local resources and will do their best to ensure speedy repair or recovery.

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#### VEHICLE MAINTENANCE REQUIREMENTS

The vehicles are fully serviced and maintained as per manufacturers requirements and the supplier has introduced additional maintenance which is completed on vehicles.

The renter is responsible to maintain the vehicle during the rental period. This would include the standard check of tyre pressures, wheel alignment if necessary, oil and coolant levels and to be aware of any symptoms which may arise during the rental period. In addition, should the vehicle reach 10000kms during the rental period the renter is required to service the vehicle at their expense at a suitable workshop preferably associated to the vehicle manufacturer. Where an official dealer is not available other workshops may service the vehicle with our authorization. The 10000km service charges are for the renter and any other repairs related to standard wear and tear on the vehicle will be covered by the Supplier.

Should the Renter become aware of a potential problem with the vehicle it is their responsibility to make contact with the supplier or have it checked at the nearest workshop before proceeding further or into remote areas.

#### EQUIPMENT AND ACCESSORIES

The supplier does not manufacture the equipment and accessories but will make every effort to ensure equipment or accessories fitted or provided are of good quality. The supplier cannot warrant or guarantee their performance or reliability.

In the case of equipment issues or failures the hirer can repair or replace equipment at the cost of the supplier. Where the amount exceeds R2,000.00 prior authorization should be obtained. In the case of larger and more specialized items like the fridges and roof tents where these are not usable and are not able to be replaced the relevant item will be refunded from when it is reported faulty. This as long as it is due to fair wear and tear and not usage related or due to impact. The rental rates for fridges and roof tents are ZAR60.00 per day.

No tent is completely Mosquito proof so other precautions should be taken in Malaria areas. Zips which fail during the rental will not deem a tent unusable or validate the swop out of a tent unless otherwise agreed by the supplier.

Specialized equipment and equipment requests not within the standard vehicle configurations cannot be guaranteed in the offices outside of Windhoek and Johannesburg. In the case the supplier cannot provide certain equipment it is not deemed a breach of contract. The specific item the supplier is unable to supply will be refunded.

#### COLLISION DAMAGES & ACCIDENTS

All accidents must be reported to the local police within 24 hours.

Where collision damages render a vehicle unusable, a replacement vehicle can be supplied if available but all costs are for the expense of the renter.

The renter is responsible for the return of the damaged vehicle to the closest office.

No refund will be given for lost days due to collision damages. This is limited to a maximum of 21 days from date of incident.

Should the renter continue with a new replacement vehicle, then a new rental contract and insurance conditions will apply.

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An administration fee of R550.00 is levied for the processing of any accident claims.

The exact insurance conditions and area of liability will also depend on the level of insurance selected.

#### INSURANCE

Standard Insurance cover, which is comprehensive insurance is included on all vehicles and in all rates quoted. This is not a full insurance cover and an excess is applicable, the monetary value of which depends on the vehicle category (most commonly R15,000.00 to R20,000.00). The excess is payable for any damage irrespective of the cause of damage.

Insurance cover is valid in the following countries; South Africa, Botswana, Namibia, Zambia, Zimbabwe, Mozambique, Tanzania, Swaziland, Lesotho and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

Third Party Cover: the standard insurance cover includes third party cover for South Africa, Namibia, Botswana, Swaziland and Lesotho only. The Standard excess also applies to damages to a third party vehicle or property. Third party cover for any other country must be purchased at the port of entry.

Additional insurance cover is available at additional cost which offers reduced excess for both collision and theft damages. The cost of the collision damage waiver (CDW1 and CDW2) will vary depending on the vehicle category and time period.

Insurance conditions and exclusions:

Standard cover does not include:

- Towing costs outside of South Africa
- Tyre & Windscreen Damages
- Under carriage damages
- Theft loss waiver
- The minimum insurance excess/liability is payable for any damages or loss to the vehicles
- Water damages from submerging vehicles by exceeding wading depth is not covered
- A double insurance excess, minimum R40,000.00 applies for single vehicle rollover and single vehicle accidents with animals at night

Two (2) options are available to reduce or waive the Standard Excess:

If CDW 1 / MEDIUM INSURANCE COVER is selected and paid, the following conditions apply:

- A reduced excess applies (50% reduction in collision damage excess)
- Theft loss waiver included. Zero excess for theft incidents.
- Towing outside of Namibia, Botswana, South Africa is not covered
- Tyre & Windscreen Damages are not covered
- The double insurance excess, minimum R20,000.00 applies for single vehicle rollover and single vehicle accidents with animals at night.
- Water damages from submerging vehicles is not covered
- Undercarriage damages are not included below the excess amount

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If CDW 2 / SUPER COVER is selected and paid for, the following conditions apply:

This option is only available to rentals of 8 days or longer.

- A zero excess applies for all normal accidents and theft loss or damage. A security deposit of R2,000.00 is payable at handover in the case of traffic fines or other losses which may not be covered as outlined below.
- Towing costs outside of Namibia, Botswana, Southern Mozambique, Zimbabwe, Southern Zambia (Livingstone district) and South Africa is not covered
- Tyre and windscreen damage included
- The deposit will be lost where no case number is received or where there is no third party involved and damages exceed the value of the CDW2 premium
- A double insurance excess, minimum R20,000.00 applies for single vehicle rollover and single vehicle accidents with animals at night
- Water damage from submerging vehicles is not covered
- Undercarriage damages are covered

Should the vehicle be damaged beyond use or stolen, a replacement vehicle is not included in any of the insurance cover options. A replacement can be supplied depending on availability but a new contract applies and all costs are for the Renter's account.

Water damages due to exceeding the vehicle wading depth is not covered by any insurance cover.

Damages due to gross negligence or equipment losses are not covered by insurance.

Insurance covers recognized public roads and tracks but does not cover complete off-road use where there is no recognized road or track.

A case number of police report is required by insurance for any incidents related to collision or theft loss or damage

Insurance covers the direct cost of replacement of vehicle or equipment only. In the case of tyres and windscreen it covers the cost of the equal replacement of tyre or windscreen but no delivery costs, loss of time or any other consequential expenses are covered.

Any costs to be claimed exceeding R4,000.00 must be authorised by the Supplier.

Tyre Cover is limited to a maximum of 3 tyres per vehicle per 30 day rental. Windscreen cover is limited to one windscreen per 30 days where rentals are long term or only one windscreen for rentals less than one month.

#### ROAD RESTRICTIONS

The 4 Wheel Drive vehicles are allowed on all bitumen/tar and gravel roads as well as all recognized public 4x4 tracks in South Africa, Botswana, Namibia, Lesotho, Zimbabwe, Zambia, Mozambique, Tanzania, Swaziland and Malawi. Special permission is required for any other countries in Sub Saharan Africa.

The renter assumes all risk when travelling on very bad roads or in extremely remote areas. This may cause further delays in recovering the vehicle or offering a replacement vehicle. Roads like Van Zyl's pass in Namibia should be



avoided and if the supplier is not able to recover the vehicle due to the position, the renter will be responsible for the delays. Cautious driving is essential in any remote area and on any poor roads.

If the supplier does not have access to an area, for instance on the desert tours in Namibia, then the renter is responsible for the salvaging of the vehicle to an area where the supplier does have access.

#### DESERT TOURS IN NAMIBIA

The Supplier does allow the vehicles to partake in these tours but under the following conditions:

- Driving up dunes and where there is no recognized 4WD track is at your own risk. Insurance does not cover any damages where the vehicle is used "off-road" or where there is no recognized track or road.
- These are areas with restricted access and it is the renter's responsibility to recover the vehicle to an area where the Supplier is able to access the vehicle. This applies to any mechanical or collision related incident. Any costs or delays to recover vehicles from these areas are for the renter's account.

#### CROSS BORDER SURCHARGES

A once off cross-border surcharge is applicable when leaving South African borders. This is a once off charge irrespective of how many borders are crossed.

A ZAR 800.00 fee is applicable for the countries of Botswana, Namibia, Zimbabwe, Zambia and Southern Mozambique (south of Zambesi River). If the vehicles are collected in a neighbouring country and no borders are crossed then the Cross Border Fee is not applicable, but only the delivery surcharges. Example if the vehicle is collected and dropped off in Namibia and no borders are crossed then no cross border fee is applicable.

A ZAR 3,000.00 fee is applicable for the countries of Northern Mozambique (north of Beira/the Zambesi River), Malawi, Tanzania, Uganda, and Kenya.

No surcharge applicable for Swaziland and Lesotho.

**The Cross Border Surcharge does NOT include any custom charges which are paid directly to customs at the relevant border or port of entry.**

#### EQUIPMENT EXTRA'S

Additional equipment is available through the Supplier as a non-standard vehicle equipment and in addition to the vehicle rental. This includes electronic equipment like GPS, winch and satellite phones. The Supplier may use outside suppliers for this equipment and cannot warrant the accuracy or reliability of this equipment. This equipment should be checked by the renter on handover to ensure functional and should the equipment fail during the hire period it should be reported to the Supplier immediately, but they cannot guarantee replacement or repair and this will not constitute a breach of contract or affect the vehicle rental agreement. The Supplier will endeavour to refund the rental of such equipment from the date reported or authorise replacement at the nearest town centre where this is feasible. Equipment will be tested by the supplier or manufacturer to establish reason for failure and grounds for refund.

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#### CHANGE OF VEHICLE

If for reasons beyond the supplier's control, the reserved vehicle is not available, the Supplier reserves the right to substitute the vehicle with another vehicle in the same category or in a higher category. This shall not constitute a breach of contract or entitle the renter to a refund.

#### CANCELLATIONS

In the event of a rental having to be cancelled, the following refund rates are applicable:

60 days or more	=	Deposit (where applicable) refunded less 20% handling fee.
30-60 days before pick up	=	20% cancellation fee. If total rental has been paid the balance Less 20% will be refunded.
Less than 30 days notice	=	Full rental due. 100% cancellation fee

Special COVID-19 Cancellation terms, no cancellation fees until 30 days prior to rental. Free postponement of bookings.

If vehicle is returned early or collected late – No Refund Available

#### EXCHANGE RATE VARIANCES

In the case we are refunding monies to international cards for the insurance excess or refunds, we have no control over exchange rate variances and take no responsibility for any shortfalls due to changing exchange rates when received in a foreign currency. All refunds will be calculated and processed in ZAR.

#### GENERAL

The renter is fully responsible for any damage or related costs to the Supplier's vehicle or third party if:

- The terms of the rental contract are breached
- Damage to the vehicle or equipment caused by gross negligence or reckless driving
- Driving under the influence of drugs or alcohol or in any way that contravenes the prevailing law
- Water submersion or salt-water damage
- If the vehicle is abandoned and no contact is made by the renter to the Supplier
- Driving on restricted or closed roads
- Driving on dunes or off-road where no track is obvious

PLEASE NOTE: Rates and conditions may be subject to change without notice. All information may be subject to change and all measurements and volumes shown are approximate

